

KEY CONTENT FOR CASE MANAGERS

MDGuidelines supports your case management workflow



Case Manager Cristina is contacted by her client Eric requesting more time off work. Cristina is concerned that Eric's carpal tunnel case is going longer than expected. She uses MDGuidelines content to manage the case.



First, Cristina finds the medical topic page by typing "carpal tunnel" into the search field.

SEARCH: MEDICAL TOPIC PAGE

Select topic of interest



Next, she reviews estimated recovery time frames based on Eric's work activity level.

VIEW: LENGTH OF DISABILITY

Estimate patient recovery times



Then, for ideas about transitional duty, Cristina reviews factors that may have influenced the development of Eric's condition.

USE: CAUSATION & KNOWN RISK FACTORS

Identify existing influences



Finally, because Eric's case is beyond the optimal duration, Cristina looks for modifiable factors that may affect his recovery.

EXAMINE: FAILURE TO RECOVER

Find factors that may delay or prolong durations



3 QUESTIONS TO CONSIDER

when cases go too long



Can Eric go back to work with accommodations?



REVIEW: ABILITY TO WORK

Cristina and Eric identify modified job tasks to begin a productive conversation with his employer.

Is Eric following his care plan?



READ: COMPLICATIONS + REHABILITATION

Cristina emphasizes the importance of following the doctor's recommended home exercises.

Does Eric have extenuating circumstances?



CONSIDER: DIFFERENTIAL DIAGNOSIS + COMORBIDITIES

Cristina asks Eric, "Have you talked to your doctor about why you are not healing?"